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What High-Performing Teams Do Differently in the First 30 Days

Your first 30 days determine your next 12 months.
Sales & Ops leaders — here's a practical playbook.



Most teams treat onboarding like a checklist.

Result: slow ramps, avoidable rework, managers stuck firefighting.

Training is not the same as doing the work.

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They pick one
performance metric
and measure it daily.

Don't chase every KPI.

Choose the single behavior that moves revenue
or reduces rework – then watch it.

One metric.
Daily visibility.

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They give
managers a simple
micro-rhythm.

Short daily huddles, one focused 1:1 item, and a
“coach one thing” prompt.

Small, repeatable actions that add up.

Make manager
time productive.

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They replace
presentations with
practice.

Live shadow → micro-drills → immediate feedback.
Job aids live where reps work (not buried in a portal).

Practice beats
presentation.



They clear the tiny things that block doing the work.

Tool access, simplified workflows, one owner for handoffs.
Fix small friction now, save hours later.

Remove blockers
early.

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Day 0–7: Lock one metric, give tool access, schedule manager huddles.

Day 8–20: Run daily micro-practice and score 5 calls.

Day 21–30: Remove top 3 blockers and set the 30-day scorecard.



Which of these will you protect this week? Comment CHECK and tell us which one you'll lock in.

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